



Long-term Care Communication Bulletin

TO: Long-term Care Physicians & Nurse Practitioners **DATE:** March 18, 2020
FROM: Dr. Margaret Manville, Medical Director Long-term Care
RE: On-site LTC visits

Dear Colleagues,

LTC homes are now restricted to Essential Visitors only. **ONLY visit a LTC facility in essential or urgent situations.** All other medical management should be by phone or fax. We can be an infection vector for our vulnerable patients. If you must visit, please practice **SCRUPULOUS** hand washing and proper infection control measures. Consider virtual 'rounding' with LTC staff as required.

BC family doctors (SGP) state that visit codes 114 may be billed for telephone consultations:

Non-procedural interventions where there is no telehealth fee may be claimed under the face-to-face fee with a claim note record that the service was provided via telehealth.

- *Examples include Long Term Care Facility visits, Palliative Care Facility visits*

I will be sending a more comprehensive LTC update on Friday, but this issue needed to be urgently brought to your attention.

Sincerely,

Margaret

Dr. Margaret Manville, FCFP (COE)
Medical Director, Long-Term Care, Island Health
Division Head, Department of Primary Care, Geography 4