

Applies to:	All Clinicians and Educators who have an interest in Pandemic Planning
Purpose:	To answer questions from participants provided via Sli.do, at the August 20, 2020 Educator Rounds: Pandemic Planning that the panel were not able to provide at the session.

Thank-you everyone for all your great questions. As we were not able to answer all of them at the Rounds in person, the Panel has provided answers below.

Question 1 - The province stated hiring 500 more contact tracers, will these be posted in Island Health?

Answer: HealthMatch is leading the recruitment for these positions so they will be posted on the HealthMatch website and we will send out a message internally to let people know that they have been posted.

Question 2 - How can we get our infection prevention documents to be more concise for CHWs?

Answer: The Community Resource Team can reach out to their IPAC Consultant and/or Learning & Performance Support (lps@viha.ca) to review the resources in place and explore opportunities for improvements.

Question 3 - The province is hiring contact tracers. Why can't they hiring anyone to do the 24 hr call outs before pts come into hospital? Some clinics can't make the calls. (Susan Doyle)

Answer: Please reach out to Victoria Schmid directly if your team is unable to support these calls happening as it a requirement of our Safe Restart Plan.

Question 4 - How long does it take to get results after you have been tested?

Answer: Results are typically available within 24 hours of testing.