

LTCI BPE Standardized Questions:

LTCI Best Practice	Questions	Response
1. 24/7 Availability	a) What is the level of responsiveness for daytime needs? Is it consistent for all residents? b) What is the level of responsiveness for after-hours needs?	
2. Proactive Visiting	a) What is an estimated number of MRPs who regularly visit their residents? (=>4x yearly) b) Are GP visiting times being communicated with facility in advance? c) Patient panel size: Is it possible to build patient panel size to improve visiting?	
3. Meaningful Medication Reviews	a) How are medication reviews conducted? b) Is nursing staff and pharmacy included? c) On average how often do MRPs attend med reviews? Which ones do they attend? d) Is one annual Medication Review included in the case conference? e) Do MRPs and/or care team have training in polypharmacy risk reduction?	

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4. Completed Documentation	a) Are MRPs preparing an Advance Care Plan for their resident(s)? Does this include completing a MOST form and/or Goals of Care? b) What is your estimated percentage of residents with a completed MOST form? c) Do you have the documents/forms/resources you need to complete this information?	
5. Care Conferences	a) Are MRPs attending case conferences? What % of residents have their own MRP attend? b) How are CC scheduled? (clustered around GP schedules or set by facility?) c) How far in advance are CC scheduled?	
6. Quality Improvement Activities	a) Do you currently meet with MRPs to discuss physician-resident care? b) Does the care team engage in QI activities? c) What resources, if any, would help improve your engagement with QI activities?	

Other Opportunities	Questions	Response
1) Admissions	<ul style="list-style-type: none"> i. What percentage of residents have a change in MRP upon admission? ii. Do you have any difficulty finding MRPs to accept new residents? Is there a rota, or does your medical coordinator, or a couple of the same GPs, accept new admissions over and over again? iii. Are MRPs visiting resident within 7 days of admission? 	
2) Communication	<ul style="list-style-type: none"> i. What communication processes are in place to notify MRPs about meetings, MMRs, CCs, etc? ii. Do you experience any challenges with operational communication either paperwork, electronic or interpersonal? 	
3) Resident records/charting	<ul style="list-style-type: none"> i. Paper chart or EHR? ii. Do GPs chart in EHRs? iii. Is there interest in EHR training? 	
4) Standard equipment / supplies	<ul style="list-style-type: none"> i. Are there suture kits, biopsy kits, etc? 	
5) Standard order sets	<ul style="list-style-type: none"> i. Do you use Clinical Order Sets for admission, EOL, etc.? 	

Other Opportunities	Questions	Response
<p>6) System-level outcomes: ER transfers</p>	<p>i. What process does care team have in place, if any, to limit ER transfers</p>	
<p>7) System-level outcomes: Resident-Provider (Physician) satisfaction</p>	<p>i. Is there examples of resident/family satisfaction with medical care? i.e. communication about goals of care, changes in condition, medications changes?</p>	