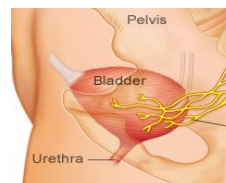


Applies to:	Clinicians Providing Care to Residents in Long Term Care Facilities in Island Health
Purpose:	How & When to Refer to a Nurse Specialized in Wound, Ostomy & Continence (NSWOC)

How and When to Refer to a Nurse Specialized in Wound/Ostomy & Continence



IF IT'S A PRACTICE /PROCESS ISSUE:

Check with your local Resource Team first:

Ask a colleague where the resource may be located on the Intranet site.

Refer to the Island Health Policies, Guidelines, Procedures and Protocols available on the Island Health Intranet (Affiliates can access through the Residential Care SharePoint site).

Need information on:

- Wound/Ostomy/Continence Products and dressings
- Island Health Limits and Conditions on Scope of Practice for RN/RPN/LPN/HCA for wound care
- Assistance with task/protocol/procedure related to wound/ostomy/continence care

For Owned & Operated sites, consult with:

Clinical Nurse Leader (CNL)

For Affiliates, consult with: Director of Care (DOC)

CNL/DOC, or designate, will e-mail inquiry to:

LTCWOCconsult@VIHA.CA

Nurse Consultant will respond by e-mail or telephone, depending upon urgency.

WOUND, OSTOMY, OR CONTINENCE NURSE CONSULTATION:

What can the Wound/Ostomy/Continence nurse help you with?

- Provide onsite consultation for the care of complex wounds and skin breakdown for acute, maintenance and palliative wounds
- Assistance with Ostomy fitting issues - leakage, stoma and peristomal skin conditions, tubes and drains
- Continence care planning, symptom management (chronic UTIs, Catheter Management, Bowel & Bladder incontinence, MASD (moisture-associated skin damage))
- Provide follow up telephone or onsite support to staff and resident/family as determined by the goals of care and resident/staff needs

PRIOR TO REFERRAL, PLEASE CONSULT WITH LEADERSHIP (CNL/DOC)

Owned & Operated sites that decide a consult is necessary should e-mail [Referral Form](mailto:LTCWOCconsult@VIHA.CA) to:

LTCWOCconsult@VIHA.CA

Affiliate sites that decide a consult is necessary should fax [Referral Form](mailto:LTCWOCconsult@VIHA.CA) to: 1-250-370-5676

Nurse Consultant will respond by telephone.