LTCI BPE Standardized Questions

| **LTCI BEST PRACTICE** | **QUESTIONS** | **RESPONSE** |
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| 24/7 Availability | 1. Level of responsiveness for daytime needs? Consistent for all residents? 2. Level of responsiveness for after-hours needs? |  |
| Proactive Visiting | 1. Estimated number of MRPs who regularly visit their residents? (4x yearly) 2. Are GP visiting times communicated with care home in advance? 3. Patient panel size: Possible to build patient panel size to improve visiting? |  |
| Meaningful Medication Reviews | 1. How are medication reviews conducted? 2. Are nursing staff/pharmacy included? 3. How often do MRPs attend med reviews? Which ones do they attend? 4. Is one annual Medication Review included in the care conference? 5. Do MRPs/care team have training in polypharmacy risk reduction? |  |
| Completed Documentation | 1. Are MRPs preparing an Advance Care Plan for their resident(s)? Does this include a MOST form/Goals of Care? 2. Estimated percentage of residents with a completed MOST form? 3. Do you have the documents/ forms/resources you need to complete this information? |  |
| Care Conferences | 1. Are MRPs attending care conferences? What % of residents have their own MRP attend? 2. How are CCs scheduled? (clustered around GP schedules or set by care home?) 3. How far in advance are CCs scheduled? |  |
| ­Quality Improvement Activities | * 1. Do you currently meet with MRPs to discuss physician-resident care?   2. Does the care team engage in QI activities?   3. What resources, if any, would help improve your engagement with QI activities? |  |

| **OTHER OPPORTUNITIES** | **QUESTIONS** | **RESPONSE** |
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| Admissions | 1. What % of residents change MRP upon admission? 2. Difficulty finding MRPs to accept new residents? Is there a rota, or does your MC/ couple of the same GPs, repeatedly accept new admissions? 3. MRPs visiting residents within 7 days of admission? |  |
| Communication | 1. What communication processes are in place to notify MRPs about MMRs, CCs? 2. Any challenges with operational communication (paperwork/electronic or interpersonal)? |  |
| Resident records/charting | 1. Paper chart or EHR? 2. Do GPs chart in EHRs? 3. Is there interest in EHR training? |  |
| Standard equipment / supplies | 1. Are there suture kits, biopsy kits, etc? |  |
| Standard order sets | 1. Do you use Clinical Order Sets for admission, EOL, etc.? |  |
| System-level outcomes: ER transfers | 1. What process does care team have in place to limit ER transfers? |  |
| System-level outcomes: Resident-Provider (Physician) satisfaction | 1. Examples of resident/family satisfaction with medical care? Communication re goals of care, med changes, condition changes? |  |