LTCI BPE Standardized Questions

| **LTCI BEST PRACTICE** | **QUESTIONS** | **RESPONSE** |
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| 24/7 Availability | 1. Level of responsiveness for daytime needs? Consistent for all residents?
2. Level of responsiveness for after-hours needs?
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| Proactive Visiting | 1. Estimated number of MRPs who regularly visit their residents? (4x yearly)
2. Are GP visiting times communicated with care home in advance?
3. Patient panel size: Possible to build patient panel size to improve visiting?
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| Meaningful Medication Reviews | 1. How are medication reviews conducted?
2. Are nursing staff/pharmacy included?
3. How often do MRPs attend med reviews? Which ones do they attend?
4. Is one annual Medication Review included in the care conference?
5. Do MRPs/care team have training in polypharmacy risk reduction?
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| Completed Documentation | 1. Are MRPs preparing an Advance Care Plan for their resident(s)? Does this include a MOST form/Goals of Care?
2. Estimated percentage of residents with a completed MOST form?
3. Do you have the documents/ forms/resources you need to complete this information?
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| Care Conferences | 1. Are MRPs attending care conferences? What % of residents have their own MRP attend?
2. How are CCs scheduled? (clustered around GP schedules or set by care home?)
3. How far in advance are CCs scheduled?
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| ­Quality Improvement Activities | * 1. Do you currently meet with MRPs to discuss physician-resident care?
	2. Does the care team engage in QI activities?
	3. What resources, if any, would help improve your engagement with QI activities?
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| **OTHER OPPORTUNITIES** | **QUESTIONS** | **RESPONSE** |
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| Admissions | 1. What % of residents change MRP upon admission?
2. Difficulty finding MRPs to accept new residents? Is there a rota, or does your MC/ couple of the same GPs, repeatedly accept new admissions?
3. MRPs visiting residents within 7 days of admission?
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| Communication | 1. What communication processes are in place to notify MRPs about MMRs, CCs?
2. Any challenges with operational communication (paperwork/electronic or interpersonal)?
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| Resident records/charting | 1. Paper chart or EHR?
2. Do GPs chart in EHRs?
3. Is there interest in EHR training?
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| Standard equipment / supplies | 1. Are there suture kits, biopsy kits, etc?
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| Standard order sets | 1. Do you use Clinical Order Sets for admission, EOL, etc.?
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| System-level outcomes: ER transfers | 1. What process does care team have in place to limit ER transfers?
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| System-level outcomes: Resident-Provider (Physician) satisfaction | 1. Examples of resident/family satisfaction with medical care? Communication re goals of care, med changes, condition changes?
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